
LIBRARY-CENTRAL

PROGRAM DESCRIPTION

The Main Library provides a full range of library services to the people of Durham County and serves as the main resource for the entire library system. The facility has an auditorium and conference room for public use and serves as a voting precinct. It is open to the public Monday through Thursday 9 a.m. to 9 p.m., Friday 9 a.m. to 6 p.m., Saturday 9:30 a.m. to 6 p.m., and Sunday 2 - 6 p.m. (during the school year). In addition to the public services, the facility accommodates library administration, resources and technology services, mobile and outreach services, and extension services administration.

2002-03 ACCOMPLISHMENTS

- Circulated more than 700,000 items.
- Offered more than 132 adult programs.
- Maintained standard for workload/staffing at public service desks to keep average waiting time for service at three (3) minutes or less.
- Offered 409 children's programs.
- Responded to 234,267 requests for information.
- Visited a minimum of fifty percent (50%) of all first grade classes in the Durham Public Schools to promote reading and library use to classes in targeted service areas.
- Provided orientation to Early Learning Technology Center to a minimum of 75% of Durham Public School pre-kindergarten classes.
- Submitted thirty-three (33) accounts for prosecution to the Sheriff's Department.
- Scheduled qualified reader's advisors on third floor desk during library operating hours.

2003-04 OBJECTIVES

- Reduce circulation staff time needed for processing accounts by at least fifty percent (50%) with the continuation of Unique Management Collections.
- Increase total collections by eighty (80%) percent.
- Implement the print management system fully.
- Provide security and the perception of security for users of the Main Library.
- Increase the number of reference transactions informing individuals about the library as a center for local and government information.
- Maintain standard for workload/staffing at public service desks to keep average waiting time for service at three (3) minutes or less.
- Offer a minimum of 400 children's programs.

- Visit a minimum of fifty percent (50%) of all first grade classes in the Durham Public Schools to promote reading and library use to fifty (50%) of all third grade classes in targeted service area.
- Continue to work with neighborhood to reduce crime in areas surrounding the Library.